



Program Highlights

Description:

- The *21st Century Leadership™* program is a facilitator-led intervention that is customized for each customer, specific to their needs. Versions for small groups include some post-seminar coaching.
- The program's concentration is on:
 - Helping Leaders optimize their performance by *inspiring* people, *influencing* them, and *helping* them find meaning in their work, rather than controlling or demanding execution.
 - Developing Strategic Thinking, Strategic Problem Solving, Creative Problem Solving, and Innovation skills.
- The program, based on the most recent research in the field of effective Leadership and Strategic Problem Solving, can be designed for Leaders at all levels, from senior executives to front line supervision.
- Depending on customized content and the level of the target audience, the program is deliverable in a 1 to 8-day intervention, either in consecutive days where practical, or over a timed period.

Targeted Objectives:

- Provide Leaders with the most recent research and findings in the field of effective and successful Leadership.
- Develop the Leader's knowledge base and skills sets in:
 1. Roles of Leaders vs. roles of Managers
 2. Critical Leadership Behaviors
 3. Strategic Thinking, Strategic Problem Solving, Creative Problem Solving, & Innovation
 4. Leadership character and ethical conduct expectations
 5. Finding and solving tough problems, be they strategic, tactical, or performance related
- Have Leaders exhibit more Leadership behaviors instead of simply managerial behaviors
- Have Leaders re-examine the way they see their business world and shift their thinking to include the organization's culture in their strategies and tactics